

# STANDARD LIMITED ONE-YEAR WARRANTY POLICY

Mat Tech warrants new products against defects in material and workmanship when maintained as instructed in the Mat Tech Use and Care Product Information sheets included with each product. The obligation under this warranty is limited to the original user and to the replacement, repair, or pro-rated refund of said product. This warranty excludes the costs incurred for the installation of the carpet and/or mat. It remains the responsibility of the owner to carry out an inspection of the product prior to the installation.

## **THIS WARRANTY IS NOT APPLICABLE UNDER THE FOLLOWING CIRCUMSTANCES:**

- Improper use, application, installation or cleaning of the product
- Normal wear
- Use of this product for other than its intended purpose
- Lack of proper maintenance as described in the Mat Tech Use and Care instructions packed with each product
- Products that have been altered in any way

If a problem with a product develops during the warranty period, contact your authorized Mat Tech dealer.



## **TOTAL CONFIDENCE WARRANTY**

### **NO OTHER MATS WILL DO A BETTER JOB!**

Our Performance, Prestige, Logo and Ergonomic Collections were developed to provide you with the best matting solutions in the marketplace, to reduce your maintenance costs and to ensure the health and safety of your employees and customers.

### **For the life of the product, we promise to replace the product if:**

- you do not like the look of the product (ex: colour, size, finish)
- you believe that the product is not performing as expected (ex: water retention, comfort)
- you feel the product is not safe (ex: tripping hazard)

*This warranty is applicable as long as the product is properly maintained and utilized. However, it does not cover normal wear. If you are not fully satisfied with a product during the warranty period, contact your authorized Mat Tech dealer.*